



GlaxoSmithKline

GlaxoSmithKline
Consumer
Healthcare Ltd.,
J.D. Warehousing, Bakori
Road, Wagholi, Tal-Haveli,
Dist-Pune.

Tel. 27050833 / 27051092

To,
The Director
Mehdibagh Computer Pvt.Ltd.,
Kalyani Nagar,
Pune - 14

Subject :- Feedback on Services Engineer Performance at our site

Dear Sir,

We are satisfied with the performance of Mr. Usama Sundke, during his visit at our site. He has rectified the problem in 3 hrs and also arrived at site in the early morning as per our request as site was completely down and all the works are stand still.

The co-operation of Mrs. Fehmida Lamak of Mehdiabagh Computer Pvt. Ltd in arranging engineer in the early morning and quick response to our late hour request is highly appreciated. Their approach to customer is positive.

We are looking for similar kind of service in future also.

With Sincerely,

A handwritten signature in blue ink, appearing to read 'N. Shetty'.

N. Shetty
(Depot Manager)